User:

* Search items: Users can search for items by Item Name, Price, Rating, Department (pharmacy, home, groceries, personal care)
* Recommend Item: System can recommend similar items
* User login: User must create an account before purchasing items
* Create an account: If user has no account, they can create one using address, email, name
* Update account information: Users can update their account information ex. Name, address, payment methods
* Add item to cart: User can add an item to their shopping cart
* Return Item: User can initalize an item return through their account
* Rate Item: User can give a review of items previously purchased

Sinis Convenience:

* Add an item: Company can add an item to sell
* Update item status: Update the stats of an item ex price, quantity, availability, description, rating
* Delete an item: Delete an item listed
* Login: Admin access using employee ID, name, email, address